

# Joe's Boot Shop Return/Exchange form - Online Purchase

Your Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Daytime Phone # \_\_\_\_\_

The Joesbootshop.com Invoice Number that this item was included in: \_\_\_\_\_

Product Description: \_\_\_\_\_

This is a(n): Exchange [ ] Return [ ]

Item to be returned - for refund or exchange:

QTY: \_\_\_\_\_ Style: \_\_\_\_\_ Size: \_\_\_\_\_

Reason \_\_\_\_\_

(Too Small, Too Big, Color Wrong, Not as Shown or Described, Didn't Meet Expectations, Please be specific.)

Item to replace the returned product:

Product Description: \_\_\_\_\_

QTY: \_\_\_\_\_ Brand: \_\_\_\_\_ Style: \_\_\_\_\_

Size: \_\_\_\_\_ Cost: \_\_\_\_\_

Your Signature: \_\_\_\_\_

Return/Exchange Authorization Number (RA#): \_\_\_\_\_

You must request a Returns or Exchanges Authorization Number before returning any merchandise to Joesbootshop.com. Request your Return Authorization Number by calling us at 1-800-658-6378 between 9 am & 6 pm MT, Monday through Friday, or between 9 am & 7 pm MT on Saturdays; or by e-mailing your request to customerservice@joesbootshop.com.

Package the item securely, and include a copy of your order packing slip, your e-mail order confirmation AND a printed copy of this form (with RA#) inside the package.

Be sure to clearly write the Return/Exchange Authorization Number (RA#) on the outside of your package!

Ship to:

Joe's Boot Shop  
Returns Department  
2600 Mabry Drive  
Clovis, NM 88101  
1-800-658-6378

(Even if your order was shipped from another location.)



Returns or Exchanges lacking an Authorization Number will not be accepted by our returns department and will be returned to the customer.